

We want to take a few moments to let you know about some of the proactive steps we are taking to ensure the health & safety of all of our passengers and staff.

First, it's important to know that FM Kuzmeskus has always maintained exceptionally high standards of cleanliness when it comes to our buses, motorcoaches, limousines and specialty vehicles.

Some enhancements we've made in response to the 2020 COVID-19 pandemic include:

- Upon return to our facility every vehicle is now treated with a medical grade, CDC approved odor & allergy free disinfectant which is effective on fungi, bacteria, germs, viruses and pathogens. This application is delivered to the interior of the vehicle by an electrostatic fogging process - which reaches all surfaces and permeates every nook and cranny.
- Motorcoaches are being equipped with HVAC UV-C Light Treatment. As the air inside the bus circulates through the HVAC system it will be constantly dosed with ultraviolet germicidal irradiation. These are fully contained and sealed systems, preventing any human UV exposure, and are a safe and effective way to eliminate airborne bacteria, germs, viruses and pathogens.
- Drivers will use any down-time during your trip for extra surface cleaning.
- Motorcoach drivers will perform specialized cleaning daily while on multi-day tours or charters.
- Liquid hand sanitizer with an alcohol content of 70% or higher will be available for passenger use aboard all motorcoaches. At the entryway and in the lavatory.

Additionally we are enacting the following policy with regard to passenger & driver behavior:

- Anytime there is a 'face covering' or 'face covering in lieu of social distancing' advisory in place all drivers and passengers will be required to wear a mask, scarf, or other cloth face covering which conceals the nose and mouth at all times while aboard our vehicles. Failure of even one individual within the group to abide by this policy could result in the immediate cancellation of the trip without refund.
- When consistent with CDC guidance we will do our best to adhere to social distancing. We will ask that you leave the first row of seats (4 across the front of the bus) vacant to allow the driver some space. The passenger capacity will be at the discretion of the customer. Please remind your groups that 6-foot separation cannot be achieved with more than 14 passengers aboard. Make sure that your passengers are comfortable travelling together in whatever capacity you or they decide.

We are dedicated to continuing to provide you with the highest level of service that you have come to expect, and we're looking forward to making sure any trip with FM Kuzmeskus & Travel Kuz is fun, safe, and will be a great experience to remember.

Sincerely,



Douglass Baker
General Manager
FM Kuzmeskus Inc. & Travel Kuz